

Caledonian Maritime Assets Ltd (CMAL) -
Quality Policy



CMAL

Caledonian Maritime Assets Ltd
Stòras Mara Cailleannach Eta

Date of Review	Reviewed By	Version
14 January 2015	Tom Docherty	Issue: 1 Rev C
01 April 2016	Kevin Hobbs	Issue: 1 Rev D
28 September 2017	Kevin Hobbs	Issue: 1 Rev E
19 December 2017	Kevin Hobbs	Issue: 1 Rev F
20 October 2018	Kevin Hobbs	Issue: 1 Rev G

Caledonian Maritime Assets Ltd (CMAL) - Quality Policy

Working with stakeholders Caledonian Maritime Assets Limited (CMAL) is about the long term development and improvement of the assets, both ships and ports, under our charge. CMAL is wholly owned by Scottish Ministers and our aim is to be acknowledged by stakeholders within Scotland and the wider maritime community as the pre-eminent provider of the most cost effective and innovative vessels and port infrastructure for the benefit of the communities we serve.

Our Quality Policy is based on understanding stakeholder needs and striving to provide high quality products and services. To help achieve this, CMAL's management is committed to implementing a management system based on the ISO 9001:2015 standard to maintain the high levels of quality and service offered to its partners and stakeholders whilst also improving efficiency and effectiveness of its internal business processes. CMAL products and services meet all applicable requirements including any statutory and regulatory requirements

The management system covers all of the activities of the company and provides for the planning of business processes, for their resourcing and implementation, and for the analysis of data gathered through monitoring and measurement of the effectiveness of the business processes.

We know that we cannot operate in isolation and must work together with others to achieve this and that the Vision and Objectives of CMAL must align with the Scottish Government's overall strategic priorities of a wealthier and fairer, smarter, healthier, safer and stronger and greener Scotland. The fulfilment of Policy and Objectives, contained within our 3 year planning framework, requires the involvement and commitment of staff. To this end CMAL provide and manage the resources necessary to deliver our Objectives, and to provide a safe and suitable work environment for our employees.

The Chief Executive is responsible for establishing and implementing adequate quality arrangements within CMAL and ensuring that this Policy and related Objectives are communicated to all employees and demonstration senior management belief in it through our own personal commitment and involvement.

Signed:



Kevin Hobbs
Chief Executive Officer